

FY 07 - Open Enrollment - Things You Should Know and Consider

- Open enrollment is only through the online benefit administration system.
- Technical questions about the system? Call **1.800.436.1982**.
- Questions about eligibility or computer access? Contact your department's human resources office.
- Questions about the insurance plans. Contact the insurance companies directly.
- There are no pre-existing condition exclusions/limitations.
- With this Open Enrollment for the FY07 Plan Year (July 1, 2006 – June 30, 2007), dependent children between 19 and 25 who are not full-time students may be eligible for medical and dental, subject to eligibility criteria. See Dependents 19-25 for more information.
- If you open a Health Savings Account (HSA), you **cannot** enroll for a health care Flexible Spending Account (FSA). You may open a Dependent Care FSA, but you cannot be reimbursed for any medical charges through the Dependent Care FSA.
- All enrollments and changes throughout the year must be registered in the online benefit administration system within **31 days** from the event generating the change; this includes the enrollment of newborn children. Newborns are not enrolled at the hospital. Please contact your department's human resources office if you have questions.
- Just because a physician prescribes a form of treatment does not mean the treatment or service is covered. Call your health plan in advance to determine whether specific services are covered. Your decision to obtain medical treatment should not depend solely on the availability of plan coverage.
- If you wish to appeal a claim decision made by your health plan, follow the appeals process explained in your Summary Plan Document (the plan booklet that outlines all aspects of your coverage).